



# Comprehensive Six Sigma Green Belt Handbook (Villanova University)

By Bill Wortman, Wesley R. Richardson

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This book provides Six Sigma fundamental training to prepare persons interested in taking the CSSGB examination. "This text is designed to provide quality professionals with a review of fundamental knowledge and skills. It is also intended to be a Handbook for those interested in taking the certificate examination offered twice per year by the American Society for Quality. The Handbook Sections are arranged to align with the subject matter as presented in the ASQ Body of Knowledge." Additionally, it develops critical skills required to serve on project teams. Learn how to use many of the proven Six Sigma problem-solving methods and statistical tools to contribute to the success of your organization, including processes for collecting and analyzing data, and leading and executing process-level improvement projects. Chapter headings include: Certification Overview, Six Sigma Goals, Lean & DFSS, Define -- Teams & Customers, Define -- Projects Tools & Results, Measure -- Data & Process Analysis, Measure -- Probability, Measure -- Capability & Measurement, Analyze, Improvement Techniques, Control Concepts, and Appendix/Index.

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